# FAQs

## T2200 EXPRESS POWERED BY THE GROOVE

You may have some questions and curiosity regarding application. Feel free to explore our Frequently Asked Questions section below.

#### DOES THE APP USE THE APPROVED CRA T2200 FORM?

Yes, the app is using the most up-to-date CRA T2200 form. The app will continue to be kept up to date each year with any changes made to the CRA form and will be included as part of your subscription.

#### WHAT IS THE COST OF THE APP?

The application pricing is based on a per user basis and is tiered based on the number of users an organization has. The starting price is \$29.95 per user but as the number of licenses increase the cost per user will be adjusted.

#### **HOW OFTEN IS THE APP UPDATED?**

The app is updated as needed to address critical issues. Additional enhancements will be evaluated twice annually including the updated CRA T2200 form.

#### DOES THIS APP INCLUDE THE QUEBEC TP-64.3-V FORM?

At this time, the application does not include the TP-64.3-V Quebec General Employment Conditions form. However, if this is an enhancement requested by customers, we can quickly add it to the app

#### WHAT HAPPENS IF I WANT TO UNSUBSCRIBE FROM THE APP?

You'll no longer be able to use the app or complete in-progress T2200 requests. However, all previously completed requests and generated T2200 forms remain securely stored in Workday under each worker's documents, ensuring historical records are still available for compliance, auditing, and reference.

### HOW LONG WILL IT TAKE TO DEPLOY THIS APP AND WHAT KIND OF APPTITUDE DO I NEED?

Once the purchase is completed, it will take up to a week for the app to become available to install in your implementation or sandbox tenants. From there a detailed deployment and user guide will be provided. This app should take no longer than a couple hours to install, test, and then move to production. You should be familiar with navigating in Workday, business processes, and your orgs security group assignments.