the groove™

CHANGE CONTROL MANAGER
POWERED BY THE GROOVE

Frequently Asked Questions

WHAT KIND OF CHANGES CAN BE TRACKED IN THE APP?

The "Change Types" are completely configurable based on your needs. Whether you'd like to track Workday-specific changes or even changes outside of Workday (such as changes to office equipment or usernames and passwords).

WHAT IS THE COST OF THE APP?

The application pricing is based on a per user basis and is tiered based on the number of users an organization has. The starting price is $49.95 per user but as the number of licenses increase the cost per user will be adjusted.

HOW OFTEN IS THE APP UPDATED?

The app is updated as needed to address critical issues. Additional enhancements will be evaluated twice annually to align with the Workday releases. If more frequent enhancements are needed, The Groove will evaluate off-cycle releases.

WHAT CAN I CONFIGURE WITHIN THE APP?

You can configure Change Request Types, Change Item Types, Business Process Routing, and Security within the app.

WHAT HAPPENS IF I WANT TO UNSUBSCRIBE FROM THE APP?

You'll no longer be able to use the app or complete in-progress Change Requests. However, all previously completed requests and data remain securely stored in Workday, ensuring historical records are still available for compliance, auditing, and reference.

HOW LONG WILL IT TAKE TO DEPLOY THIS APP AND WHAT KIND OF APPTITUDE DO I NEED?

Once the purchase is completed, it will take up to 2 weeks for the app to become available to install in your implementation or sandbox tenants. From there a detailed deployment and user guide will be provided. This app should take no longer than 1 week to install, test, and deploy to production and requires the ability to build a business process as well as configure security.

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